

ISSUE CLASSIFICATION

PATENT NUMBER

U.S. UTILITY Patent Application

O.I.P.E. **PATENT DATE**

AC SCANNED *H.F. (1)* Q.A. *[Signature]*

APPLICATION NO.	CONT/PRIOR	CLASS	SUBCLASS	ART UNIT 376 D3 2768 P	EXAMINER Robin Loo, Jr., EC
09/593118		705			

APPLICANT
James Drew
Denkanikota Mani
Andrew Betz
Pieuw Patte-Read

TITLE Method for evaluating customer value to guide loyalty and retention programs

PTO-2040
12/99

ISSUING CLASSIFICATION

TERMINAL DISCLAIMER	DRAWINGS			CLAIMS ALLOWED	
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.
<input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed.				NOTICE OF ALLOWANCE MAILED	
<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____				ISSUE FEE	
<input type="checkbox"/> The terminal _____ months of this patent have been disclaimed.				Amount Due	Date Paid
				ISSUE BATCH NUMBER	

WARNING:

The information disclosed herein may be restricted. Unauthorized disclosure may be prohibited by the United States Code Title 35, Sections 122, 181 and 368. Possession outside the U.S. Patent & Trademark Office is restricted to authorized employees and contractors only.

Form PTO-436A
(Rev. 6/99)

FILED WITH: DISK (CRF) FICHE CD-ROM
(Attached in pocket on right inside flap)

(FACE)